



Terms & Conditions

As with all good things in life, there are a few, small asterisks attached to making a booking with Rouge on Rose.

- * Rates are subject to change without prior notice.
- * All rates will be confirmed upon reservation.
- * Room type is subject to availability.
- * A 50% deposit is required upon confirmation of booking of 2 nights or more to secure reservation.
- * A 100% deposit is required upon confirmation of a 1 night stay to secure reservation.
- * Check-in: 14pm / Check-out: 11am

Our cancellation policy:

- *30 – 15 days prior to arrival – 50% due*
- *14 – 1 day prior to arrival – 100% due*
- *Cancellation on arrival day – 100% due*
- *Non-arrival (no show) – 100% due*
- *If a booking is cancelled and the deposit has been paid there will be a 10% non-refundable service fee.*

Refund and waiver of our cancellation policy are at the discretion of the management and the ability to resell the room. Cancellation fees are charged on the value of the booking. All payments must be made in South African Rands (ZAR) directly to us.

Should payment not be timeously received, Rouge on Rose Boutique Hotel reserves the right to automatically cancel the reserved accommodation and at the same time reserves the right to cancel or refuse to accept further bookings. No refunds given on the event of early check out.